

Indicator 5: Promptness of Submitting Final Medical Reports - 2nd Quarter 2003

Large Insurers (400 Claims or more per year)

<u>NAIC</u>	<u>INSURER NAME</u>	<u>Medicals due</u>	<u>Overdue</u> <u>Medical</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>3_yr</u> <u>percent</u>
21407	EMCASCO INSURANCE CO	25	2	92.0%	88.4%	78.6%
15261	SOCIETY INSURANCE A MUTUAL CO	83	11	86.7%	84.2%	87.0%
15350	WEST BEND MUTUAL INS CO	139	21	84.9%	83.7%	85.4%
SI	GENERAL MOTORS CORPORATION	6	1	83.3%	60.0%	46.5%
15091	RURAL MUTUAL INS CO	33	6	81.8%	86.1%	76.1%
24872	CONNECTICUT INDEMNITY CO THE	16	3	81.3%	74.3%	44.5%
24449	REGENT INSURANCE CO	57	12	78.9%	78.5%	73.4%
SI	CITY OF MILWAUKEE	33	7	78.8%	87.1%	77.4%
24147	OLD REPUBLIC INS CO	56	12	78.6%	69.1%	55.1%
40827	COMBINED SPECIALTY INSURANCE C	58	13	77.6%	74.4%	66.9%
29157	UNITED WISCONSIN	52	13	75.0%	80.2%	82.6%
24988	SENTRY INSURANCE A MUTUAL CO	196	56	71.4%	69.3%	61.3%
21458	EMPLOYERS INSURANCE OF WAUSA	133	43	67.7%	71.5%	63.4%
SI	DEPT OF ADMINISTRATION	29	10	65.5%	58.3%	41.8%
26069	WAUSAU BUSINESS INS CO	37	13	64.9%	64.2%	60.1%
25674	TRAVELERS INDEMNITY CO OF IL	62	24	61.3%	58.2%	58.7%
23035	LIBERTY MUTUAL FIRE INS CO	121	47	61.2%	61.3%	51.9%
26042	WAUSAU UNDERWRITERS INS CO	54	22	59.3%	63.8%	59.8%
16535	ZURICH AMERICAN INSURANCE COM	121	51	57.9%	59.4%	54.6%
10677	CINCINNATI INSURANCE CO THE	26	11	57.7%	70.7%	63.0%
23043	LIBERTY MUTUAL INS CO	40	17	57.5%	57.3%	56.0%
14184	ACUITY INSURANCE CO	95	41	56.8%	55.5%	61.6%
35386	FIDELITY & GUARANTY INS CO	26	12	53.8%	39.5%	40.9%
20494	TRANSPORTATION INSURANCE CO	62	30	51.6%	64.1%	60.9%
23817	ILLINOIS NATIONAL INS CO	35	17	51.4%	54.8%	42.5%
22748	PACIFIC EMPLOYERS INS CO	26	13	50.0%	41.2%	55.6%
18910	AMERICAN PROTECTION INS CO	65	38	41.5%	40.7%	45.1%
22977	LUMBERMENS MUTUAL CAS CO	29	17	41.4%	28.4%	33.9%
19445	NATIONAL UNION FIRE INS CO OF P	41	28	31.7%	47.4%	47.0%
30562	AMERICAN MANUFACTURERS MUT	16	12	25.0%	31.3%	39.1%
Totals for Group:		1,772	603	66.0%	66.3%	62.2%

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Medium Size Insurers (85 -399 Claims or more per year)

<u>NAIC</u>	<u>INSURER NAME</u>	<u>Medicals due</u>	<u>Overdue</u> <u>Medical</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>3 yr</u> <u>percent</u>
SI	BRIGGS & STRATTON CORP	11	0	100.0%	100.0%	97.1%
42480	VENTURE INS CO	6	0	100.0%	100.0%	92.9%
10239	SECURA SUPREME	2	0	100.0%	100.0%	73.0%
21237	CASUALTY RECIPROCAL EXCHANGE	1	0	100.0%	100.0%	73.8%
13935	FEDERATED MUTUAL INS CO	26	2	92.3%	95.6%	74.5%
14303	INTEGRITY MUTUAL INS CO	25	2	92.0%	95.3%	76.2%
31895	AMERICAN INTERSTATE INS CO	12	0	100.0%	94.4%	67.4%
18988	AUTO OWNERS INS CO	7	0	100.0%	92.9%	94.1%
22659	INDIANA INSURANCE CO	3	0	100.0%	91.7%	72.8%
19275	AMERICAN FAMILY MUTUAL INS CO	12	0	100.0%	90.9%	88.8%
13021	UNITED FIRE & CASUALTY CO	4	0	100.0%	87.5%	55.2%
22322	GREENWICH INSURANCE CO	15	4	73.3%	85.3%	84.7%
SI	SCHNEIDER NATIONAL CARRIERS I	15	1	93.3%	85.3%	80.6%
SI	KOHLER CORPORATION	26	1	96.2%	84.7%	81.8%
21415	EMPLOYERS MUTUAL CASUALTY C	25	5	80.0%	84.0%	84.1%
25402	AMCOMP ASSURANCE CORP	14	2	85.7%	84.0%	75.0%
13986	FRANKENMUTH MUTUAL INS CO	21	4	81.0%	83.7%	56.0%
24589	AMERICAN & FOREIGN INS CO	21	3	85.7%	82.6%	74.0%
25976	UTICA MUTUAL INS CO	2	1	50.0%	80.0%	50.0%
24414	GENERAL CAS CO OF WI	38	11	71.1%	78.9%	75.6%
SI	COOPER POWER SYSTEMS INC	7	1	85.7%	78.6%	60.7%
SI	DAIMLERCHRYSLER CORPORATION	5	1	80.0%	76.9%	43.8%
24228	PEKIN INSURANCE CO	9	2	77.8%	76.5%	56.9%
10472	CAPITOL INDEMNITY CORP	11	4	63.6%	74.2%	78.9%
SI	STORA ENSO NORTH AMERICA COR	18	3	83.3%	72.4%	54.7%
20486	TRANSCONTINENTAL INSURANCE C	28	10	64.3%	70.4%	63.3%
SI	MILWAUKEE BOARD OF SCHOOL DI	28	9	67.9%	69.8%	69.3%
19305	ASSURANCE COMPANY OF AMER	10	1	90.0%	69.6%	50.0%
SI	BRUNSWICK CORPORATION	5	3	40.0%	69.2%	66.7%
24830	CITIES & VILLAGES MUTUAL INS CO	9	3	66.7%	68.4%	55.2%
SI	MILWAUKEE TRANSPORT SERVICES I	6	2	66.7%	68.0%	75.9%
29459	TWIN CITY FIRE INS CO	31	11	64.5%	67.3%	57.4%
39357	TRAVELERS INSURANCE CO THE	24	6	75.0%	66.7%	65.9%
24767	ST PAUL FIRE & MARINE INS CO	22	7	68.2%	66.7%	52.6%
31003	TRI STATE INS CO OF MN	22	10	54.5%	66.0%	64.5%
40142	AMERICAN ZURICH INS CO	8	3	62.5%	64.3%	66.2%
26425	WAUSAU GENERAL INS CO	10	5	50.0%	63.3%	61.3%
30104	HARTFORD UNDERWRITERS INS CO	6	2	66.7%	62.5%	47.1%
24902	SECURITY INSURANCE CO OF HARTF	6	3	50.0%	62.5%	52.1%
19682	HARTFORD FIRE INSURANCE CO	4	1	75.0%	62.5%	62.3%
22543	SECURA INSURANCE A MUTUAL CO	14	5	64.3%	61.5%	66.2%
10166	ACCIDENT FUND INS CO OF AMERIC	12	4	66.7%	61.1%	61.3%
15393	WISCONSIN AMERICAN MUTUAL INS	9	3	66.7%	61.1%	69.0%
SI	UW-SYSTEM ADMINISTRATION	31	13	58.1%	59.0%	56.8%
19429	INSURANCE COMPANY OF STATE OF	11	4	63.6%	58.8%	52.7%
25682	TRAVELERS INDEMNITY CO OF CT T	7	1	85.7%	58.3%	61.5%
14591	MILWAUKEE MUTUAL INS CO	3	0	100.0%	56.3%	55.2%
26956	WIS COUNTY MUTUAL INS CORP	16	9	43.8%	56.0%	59.1%
24678	ROYAL INDEMNITY CO	23	11	52.2%	55.6%	54.7%

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40967	ST PAUL FIRE & CASUALTY INS CO	15	6	60.0%	54.8%	49.2%
20443	CONTINENTAL CASUALTY CO	7	3	57.1%	53.8%	42.0%
SI	COUNTY OF MILWAUKEE	16	8	50.0%	52.9%	42.5%
SI	TARGET CORP	10	4	60.0%	50.0%	50.0%
42404	LIBERTY INSURANCE CORP	8	5	37.5%	50.0%	62.3%
19259	SELECTIVE INS CO OF SOUTH CAROL	6	4	33.3%	50.0%	45.3%
26980	ROYAL INSURANCE CO OF AMERICA	1	1	0.0%	50.0%	39.7%
19380	AMERICAN HOME ASSURANCE CO	24	13	45.8%	44.4%	47.4%
20281	FEDERAL INSURANCE CO	25	16	36.0%	44.2%	61.0%
19410	COMMERCE & INDUSTRY INS CO	8	5	37.5%	41.2%	56.4%
19895	ATLANTIC MUTUAL INS CO	5	3	40.0%	40.0%	33.3%
25879	FIDELITY & GUARANTY INS UNDERWR	4	2	50.0%	40.0%	30.8%
24791	ST PAUL MERCURY INS CO	3	2	33.3%	40.0%	46.7%
SI	WISCONSIN BELL INC	8	5	37.5%	38.5%	25.6%
21873	FIREMANS FUND INS CO	10	6	40.0%	35.3%	39.2%
22918	AMERICAN MOTORISTS	15	9	40.0%	33.3%	26.2%
20346	PACIFIC INDEMNITY CO	9	5	44.4%	33.3%	51.9%
SI	GEORGIA PACIFIC CORPORATION	2	1	50.0%	33.3%	15.8%
SI	CITY OF MADISON	13	9	30.8%	31.8%	41.2%
25887	UNITED STATES FIDELITY & GUARANT	10	7	30.0%	20.8%	43.5%
41181	UNIVERSAL UNDERWRITERS INS CO	2	1	50.0%	20.0%	41.2%
Totals for Group:		882	288	67.3%	67.5%	62.1%

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Small Size Insurers (Less than 85 Claims per year)

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13331	AMERICAN HARDWARE MUTUAL I	2	0	100.0%	100.0%	100.0%
25151	STATE FARM GENERAL INS CO	0	0	0.0%	100.0%	90.5%
SI	USF HOLLAND INC	4	0	100.0%	88.9%	89.8%
SI	COUNTY OF DODGE	0	0	0.0%	100.0%	88.2%
SI	COUNTY OF WINNEBAGO	2	0	100.0%	100.0%	88.0%
20109	BITUMINOUS FIRE & MARINE INS CO	1	1	0.0%	50.0%	88.0%
SI	TECUMSEH PRODUCTS COMPANY	3	0	100.0%	83.3%	86.5%
20508	VALLEY FORGE INS CO	7	1	85.7%	93.3%	85.3%
SI	KIMBERLY-CLARK CORPORATION	7	1	85.7%	81.8%	84.8%
SI	ILLINOIS TOOL WORKS INC	1	0	100.0%	100.0%	81.3%
26662	MILWAUKEE CASUALTY INSURANC	1	0	100.0%	100.0%	80.0%
SI	VOLLRATH COMPANY LLC	1	0	100.0%	100.0%	80.0%
SI	COUNTY OF WASHINGTON	2	1	50.0%	60.0%	79.2%
SI	MARTEN TRANSPORT LTD	7	2	71.4%	64.3%	77.5%
15377	WESTERN NATIONAL MUTUAL INS C	4	1	75.0%	83.3%	77.4%
SI	COUNTY OF DANE	0	0	0.0%	100.0%	76.5%
23108	LUMBERMEN'S UNDERWRITING AL	2	0	100.0%	75.0%	75.4%
SI	STI HOLDINGS, INC	0	0	0.0%	0.0%	75.0%
11371	GREAT WEST CASUALTY CO	6	1	83.3%	87.5%	74.3%
25143	STATE FARM FIRE & CASUALTY CO	3	1	66.7%	72.7%	73.1%
SI	COUNTY OF JEFFERSON	3	1	66.7%	66.7%	72.7%
SI	TEXTRON INC	1	1	0.0%	50.0%	72.7%
18767	CHURCH MUTUAL INSURANCE CO	3	1	66.7%	66.7%	72.5%
SI	COUNTY OF SHEBOYGAN	2	2	0.0%	50.0%	70.8%
SI	KRAFT FOODS NORTH AMERICA INC	1	0	100.0%	100.0%	70.2%
SI	JOURNAL SENTINEL INC	2	1	50.0%	75.0%	70.0%
19704	AMERICAN STATES INS CO	0	0	0.0%	100.0%	68.8%
23280	CINCINNATI INDEMNITY CO	0	0	0.0%	100.0%	68.5%
SI	FEDERAL EXPRESS CORPORATION	6	1	83.3%	76.9%	68.0%
SI	BENEVOLENT CORPORATION CEDA	7	2	71.4%	73.3%	67.2%
SI	COUNTY OF OUTAGAMIE	0	0	0.0%	100.0%	66.7%
SI	COUNTY OF WALWORTH	0	0	0.0%	100.0%	66.7%
SI	COUNTY OF ROCK	8	2	75.0%	82.4%	65.8%
SI	HARNISCHFEGGER CORPORATION	4	3	25.0%	28.6%	65.2%
33600	L M INSURANCE CORP	2	0	100.0%	66.7%	65.0%
SI	FORT JAMES OPERATING COMPANY	2	1	50.0%	50.0%	62.5%
25658	TRAVELERS INDEMNITY COMPANY T	0	0	0.0%	50.0%	62.5%
SI	COUNTY OF MANITOWOC	3	2	33.3%	50.0%	62.1%
14117	GRINNELL MUT REINSUR CO	2	0	100.0%	71.4%	61.5%
25135	STATE AUTOMOBILE MUTUAL INSU	1	0	100.0%	100.0%	61.1%
24422	LEGION INSURANCE CO	3	1	66.7%	57.1%	60.7%
24732	GENERAL INSURANCE CO OF AMERI	1	0	100.0%	100.0%	60.7%
21857	AMERICAN INSURANCE CO THE	2	1	50.0%	50.0%	60.0%
10545	FREMONT CASUALTY INSURANCE	0	0	0.0%	0.0%	60.0%
SI	WISCONSIN ELECTRIC POWER COMP	4	2	50.0%	28.6%	59.3%
22489	HIGHLANDS INSURANCE CO	2	0	100.0%	100.0%	57.6%
19690	AMERICAN ECONOMY INS CO	1	1	0.0%	66.7%	57.6%
33588	FIRST LIBERTY INS CORP THE	5	1	80.0%	69.2%	57.1%
36919	HAWKEYE SECURITY INS CO	4	0	100.0%	88.9%	57.1%

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SI	DELPHI CORPORATION	1	0	100.0%	100.0%	57.1%
24112	WESTFIELD INSURANCE CO	4	2	50.0%	57.1%	56.9%
28665	CINCINNATI CASUALTY CO THE	6	3	50.0%	50.0%	56.4%
29424	HARTFORD CASUALTY INS CO	2	1	50.0%	50.0%	55.6%
25534	TIG INSURANCE CO	0	0	0.0%	50.0%	55.0%
21865	ASSOCIATED INDEMNITY CORP	2	1	50.0%	25.0%	53.8%
SI	CASE CORPORATION	0	0	0.0%	0.0%	53.8%
24880	FIRE & CASUALTY INS CO OF CT THE	0	0	0.0%	100.0%	53.8%
26247	AMERICAN GUARANTEE & LIABIL	3	0	100.0%	75.0%	53.3%
SI	ALLEN-BRADLEY COMPANY LLC	5	1	80.0%	87.5%	53.2%
14265	INDIANA LUMBERMENS MUTUAL IN	5	2	60.0%	66.7%	53.1%
42650	ONEBEACON MIDWEST INS CO	0	0	0.0%	0.0%	52.4%
25615	CHARTER OAK FIRE INS CO	3	3	0.0%	62.5%	52.2%
21113	UNITED STATES FIRE INS CO	4	1	75.0%	75.0%	51.7%
22292	HANOVER INSURANCE CO THE	2	0	100.0%	83.3%	50.9%
SI	COUNTY OF LA CROSSE	1	0	100.0%	80.0%	50.0%
23582	HARLEYSVILLE INSURANCE CO	1	1	0.0%	0.0%	50.0%
14516	HARLEYSVILLE LAKE STATES INS C	1	1	0.0%	0.0%	50.0%
19801	ARGONAUT INS CO	0	0	0.0%	100.0%	50.0%
21040	FREMONT INDEMNITY CO	0	0	0.0%	0.0%	49.1%
SI	DEPT OF TRANSPORTATION	3	0	100.0%	100.0%	48.7%
20397	VIGILANT INSURANCE CO	5	4	20.0%	14.3%	48.5%
27855	ZURICH AMERICAN INS OF IL	1	0	100.0%	25.0%	48.1%
24775	ST PAUL GUARDIAN INS CO	5	3	40.0%	57.1%	47.8%
SI	LAND O LAKES INC	1	0	100.0%	33.3%	47.8%
20427	AMERICAN CASUALTY CO OF READI	3	2	33.3%	44.4%	47.6%
SI	KWIK TRIP INC	3	2	33.3%	37.5%	45.9%
13439	PARTNERS MUTUAL INS CO	4	2	50.0%	37.5%	45.2%
18023	STAR INSURANCE CO	2	1	50.0%	33.3%	45.0%
SI	KOHL'S FOOD STORES INC	2	2	0.0%	14.3%	44.4%
14176	HASTINGS MUTUAL INS CO	3	1	66.7%	60.0%	43.8%
10502	MERIDIAN CITIZENS MUTUAL INSU	2	0	100.0%	100.0%	43.5%
37273	FIREMANS FUND INS CO OF WI	4	1	75.0%	60.0%	43.2%
19038	TRAVELERS CASUALTY & SURETY C	5	0	100.0%	66.7%	42.9%
SI	J C PENNEY CORPORATION INC	5	2	60.0%	57.1%	41.7%
21180	SENTRY SELECT	8	5	37.5%	33.3%	41.2%
37478	HARTFORD INSURANCE CO OF THE M	2	0	100.0%	100.0%	40.9%
SI	COUNTY OF WAUKESHA	1	0	100.0%	66.7%	40.0%
SI	CONSOLIDATED PAPERS INC	0	0	0.0%	0.0%	39.5%
19356	MARYLAND CASUALTY CO	2	0	100.0%	50.0%	39.1%
21105	NORTH RIVER INS CO THE	1	0	100.0%	100.0%	39.0%
10804	CONTINENTAL WESTERN INS CO	9	4	55.6%	69.2%	38.0%
33006	AMERICAN PHYSICIANS ASSURANC	1	1	0.0%	66.7%	37.5%
21261	ELECTRIC INSURANCE CO	1	1	0.0%	50.0%	35.7%
SI	EMERSON ELECTRIC COMPANY	7	4	42.9%	30.8%	34.5%
45934	AMERICAN COMPENSATION	3	2	33.3%	40.0%	33.3%
SI	KMART CORPORATION	1	0	100.0%	66.7%	32.8%
SI	RIPON FOODS INC	2	1	50.0%	66.7%	30.0%
22667	ACE AMERICAN INSURANCE CO	2	2	0.0%	16.7%	28.6%

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20621	ONEBEACON AMERICA INSURANCE C	3	2	33.3%	50.0%	28.3%
SI	INTERNATIONAL PAPER COMPANY	4	4	0.0%	0.0%	28.0%
20699	ACE PROPERTY AND CASUALTY IN	0	0	0.0%	0.0%	26.1%
29785	NN INSURANCE CO	0	0	0.0%	0.0%	25.0%
20613	AMERICAN EMPLOYERS INS CO	1	1	0.0%	66.7%	23.5%
24732	PENNSYLVANIA GENERAL INSURAN	1	1	0.0%	0.0%	23.3%
SI	COUNTY OF BROWN	0	0	0.0%	50.0%	23.1%
SI	WISCONSIN PUBLIC SERVICE CORP	0	0	0.0%	0.0%	22.2%
19828	ARGONAUT MIDWEST INS CO	1	0	100.0%	100.0%	20.0%
24074	OHIO CASUALTY INS CO	4	4	0.0%	0.0%	16.7%
SI	CONAGRA DAIRY FOODS COMPANY	0	0	0.0%	0.0%	13.3%
Totals for Group:		264	100	62.1%	62.1%	56.1%